

Warranty statement regarding DEYE hybrid inverters with Third-Party Batteries

Dear Customers and Partners,

Thank you for choosing DEYE hybrid inverters.

Given the growing number of lithium-ion batteries from various brands being used with DEYE hybrid inverters, we would like to remind you that compatibility between the hybrid inverter and the battery system is very important.

The battery model listed in the "DEYE Approved Battery List" can communicate and operating properly with DEYE hybrid inverters.

However, if the battery model is not in "DEYE Approved Battery List", DEYE reserves the right to withhold warranty coverage and relevant after-sales services for any inverter failure or damage caused by battery related issues, including but not limited to BMS communication failures, short-circuits at battery terminals or other anomalies.

Vice General Manager
18th Aug, 2026

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