

Deye Cloud App

Operation Manual for Data Migration

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How to Embark on Data Migration

Step 1: Log into the Deve Cloud app, tap on **[** = **]** in the upper right corner and select **[** Data Migration **]** ;

Step 2: Check the terms below and tap on **(**Apply for data migration **)** into the Solarman login page.





Personal Accounts' Data Migration

Step 1: After entering accounts login information, select [Individual user], check the privacy agreement and migration agreement below and tap on [Log in and migrate]; Step 2: Select "Retention data" or "Delete Data" and tap on [Next];

Step 3: Read the Disclaimer and tap on 【Confirm】.



Step 4: After selecting the account and plants need be migrated and then tap on

【Confirm】;

Notice: Data of plant can be selected to migrate to Deye Cloud business accounts .

Otherwise, data will be migrated to personal accounts by default;

Step 5: After successful submission tap on [Done] back to the main page.





Step 6: After submitting the migration application, tap on [Migration Progress] in the main page to check the migration progress;

Step 7: If there is an ongoing migration task and a new migration request cannot be submitted. Please wait for the current task to be completed before submitting a new migration request;

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Step 8: After the migration is completed, tap on [Migration Progress] to view the migration report.

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Business Account's Data Migration

Notice:

1. Only the super administrator can initiate migration request.

2. If there is a business account on the Deye Cloud, plant can be selected to migrate into it and business organization will not be migrate; If not select, a new business account will be created with the Solarman business information and the migration of business members can be selected.

Step 1: After entering accounts login information, select 【Enterprise】, check the privacy agreement, migration agreement, and written authorization from the merchant member below, and then tap on 【Log in and migrate】;
Step 2: Select "Retention data" or "Delete Data" and tap on 【Next】;
Step 3: Read the Disclaimer and tap on 【Confirm】.



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Step 4: After selecting the account and plants need be migrated and then tap on

【Confirm】;

Step 5: After successful submission, tap on [Done] back to the main page.



Step 6: After submitting the migration application, tap on [Migration Progress] in the

main page to check the migration progress;

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Step 7: After the migration is completed, tap on **[**Migration Progress **]** to view the migration result;

Step 8: Tap on 【View detailed report】 in the Migration Progress page to check the migration report .

